Thank you for being a loyal member of The Children's Museum of Indianapolis. As our worlds continue to change, the Museum is adapting to major modifications in our social landscape. Our dinosaurs will roar again, the Carousel will spin, and all of our exhibits will come back to life with the laughter and joy of children who visit us from all over the world. Until then, Bumblebee will watch over the museum as our staff continues to clean and prepare for the day we can share transformational experiences in person again, albeit in a different manner.

As we have a better understanding of when the Museum can safely open to visitors, we will send a formal communication about your membership status. For now, we hope that you will consider the following options:

**Option 1.** This option requests your consideration of donating the missing months of your membership back to the Museum. Philanthropy is the driving force of the Museum, and without support from members like you, the Museum would not be able to operate. More than 55% of the true cost of museum admission is covered by current and past philanthropic gifts, and we are striving to ensure the museum has the necessary funds to continue to operate and maintain a world-class facility and campus, as well as to create and provide acclaimed exhibits and programs.

**Option 2.** Those with an active membership as of 3/13/2020 can request an adjustment to their expiration date, which will restore the remaining balance impacted by the museum’s closure.

At this time, we are unsure of the extent of the closure, along with the impact the closure has had on your family. Thus your decision to donate back to the museum or extend your membership can wait until we announce a reopening date.

No action is needed from you at this time. Once we have a reopening date, we will follow up to get your membership preference and update your membership accordingly. We know this is difficult time for all families. Please contact Customer Service at customerservice@childrensmuseum.org if you have questions. Thank you for your loyal support of the Museum, and we hope you and your family are doing well and staying healthy.

P.S. The Museum is committed to creating extraordinary experiences even while we are closed, and our staff is dedicated to bringing the Museum to you virtually with Museum at Home. Thank you for continuing to connect with us!